

OTHER STATE BODIES AND STATE ORGANIZATIONS

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Pursuant to Article 8, paragraph 1, item 5a) and Article 23, paragraph 1 of the Law on Electronic Communications (Official Gazette of RS 44/10, 60/13 -CC, 62/14 and 95/18 - other law), Article 6 paragraph 3 item 1) and Article 29 of the Law on Postal Services ("Official Gazette of RS", no. 77/19), Article 12 paragraph 1 items 1) and 6) and Article 16 paragraph 1 items 4) and 5) of the Statute of the Regulatory Agency for Electronic Communications and Postal Services ("Official Gazette of RS", no. 125/14 and 30/16), Management Board of the Regulatory Agency for Electronic Communications and Postal Services, at the 51st session of the third convocation, held on July 24, 2020, issued the following

RULEBOOK

on establishing uniform tariff positions for universal postal service

Article 1

This Rulebook establishes uniform tariff positions according to the weight rate of postal items and types of postal services in the field of universal postal service.

The uniform positions listed in paragraph 1 of this Article shall be printed with this Rulebook and shall form its integral part.

Article 2

The largest weight for postal items from the field of universal postal service in national postal traffic is determined by the law regulating postal services in the Republic of Serbia.

The highest marked value and dimensions of postal items from the area of the universal postal service in national postal traffic are determined by the provider of the universal postal service.

Article 3

The maximum weight for postal items in international postal traffic is determined, as a rule, by the acts of the Universal Postal Union.

The highest marked value and dimensions of postal items from the field of universal postal service in international postal traffic are determined by the universal postal service provider, in accordance with the acts of the Universal Postal Union or on the basis of bilateral agreements of postal operators appointed by the member states of the Universal Postal Union.

Article 4

Handling of postal items, services at the request of the user and services ex officio, which can be performed during the provision of postal services in the field of universal postal service, are an integral part of the uniform tariff items from Article 1 of this Rulebook.

Article 5

On the date of entry into force of this Rulebook, the Rulebook on Determining Tariff Rates for the Universal Postal Service ("Official Gazette of RS", no. 34/10, 58/10, 2/11, 65/11, 21/14, 83/16 and 14/18) ceases to be valid.

Article 6

This Rulebook shall come into effect on the eighth day of its publication in the Official Gazette of the Republic of Serbia".

Number 1-04-3400-8/20-2

In Belgrade, 24 July 2020

Chairman of the Management Board

Dragan Kovačević, duly signed

UNIFORM TARIFF POSITIONS FOR UNIVERSAL POSTAL SERVICE
(according to the weight rate of postal items and types of postal services in the field of universal postal service)

1.	LETTER-POST SERVICES	
1.1.	Letter	up to 20 grams
		from 21 to 50 grams
		from 51 to 100 grams
		from 101 to 250 grams
		from 251 to 500 grams
		from 501 to 1000 grams
		from 1001 to 2000 grams
1.2.	Priority letter	up to 20 grams
		from 21 to 50 grams
		from 51 to 100 grams
		from 101 to 250 grams
		from 251 to 500 grams
		from 501 to 1000 grams
		from 1001 to 2000 grams
1.3.	Postal card	up to 20 grams
1.4.	Printed matter	up to 20 grams
		from 21 to 50 grams
		from 51 to 100 grams
		from 101 to 250 grams
		from 251 to 500 grams
		from 501 to 1000 grams
		from 1001 to 2000 grams
1.5.	Direct mail	up to 20 grams
		from 21 to 50 grams
		from 51 to 100 grams
		from 101 to 250 grams
		from 251 to 500 grams
		from 501 to 1000 grams

1.6.	Cecogram	up to 7
1.7.	Small parcel	up to 50 grams
		from 51 to 100 grams
		from 101 to 250 grams
		from 251 to 500 grams
		from 501 to 1000 grams
		from 1001 to 2000 grams
2.	POSTAL MONEY ORDERS	
2.1.	Postal money order in classic and electronic forms value scales:	
3.	PARCEL SERVICES	
3.1.	Parcel (national traffic)	up to 3 kg
		3 to 5 kg
		5 to 10 kg
3.2.	Parcel (international traffic)	for each 1 kg or part of 1 kg
4.	ITEM HANDLING	
4.1.	Letter-post services	
4.1.1.	registered items	
4.1.1.1.	registered items (national traffic) weight rate same as in 1.1, 1.3, 1.4 and 1.6 handling of registered items	
4.1.1.2.	registered item (international traffic) weight rate same as in 1.1, 1.3, 1.4 and 1.7 handling of registered items by air	
	weight range for every 20 grams, for items in 1.1, 1.3, 1.4. and 1.6. and	
	- weight range for every 50 grams, or part of 50 grams, for items in 1.7	
4.1.2.	- insured item (insured letter)	
4.1.2.1.	insured item (national traffic) weight rate same as under 1.1 handling of insured items value scale	
4.1.2.2.	insured item (international traffic) weight rate is as under 1.1. handling of insured items value scale: airmail item - weight range for every 20 grams	
4.1.3.	cash-on-delivery item weight range as under 1.1 value scale as under 4.1.2 .1.	
	insured item handling	
	cash-on-delivery item handling	
4.1.4.	airmail item	

	transportation of letter-post items by air:	
	weight range for every 20 grams, for items in 1.1, 1.3, 1.4 and 1.6 and	
	- weight range for every 50 grams, or part of 50 grams, for items in 1.7	
4.2.	- Court letter	
	uniform weight range	
4.3.	Parcel services	
4.3.1.	regular parcel	
4.3.1.1.	regular parcel (national traffic) weight rate same as under 3.1	
4.3.1.2.	regular parcel (international traffic) weight rate same as under 3.2	
4.3.2.	insured parcel	
4.3.2.1.	insured parcel (national traffic) weight rate same as under 3.1	
	insured parcel handling value scales:	
4.3.2.2.	insured parcel (international traffic) weight rate same as under 3.2	
	insured parcel handling value scales:	
4.3.3.	cash-on-delivery parcel (national traffic)	
	weight rate same as under 3.1	
	insured parcel handling	
	cash-on-delivery parcel handling	
	value scales:	
4.3.4.	special delivery (fragile) parcel	
4.3.4.1.	special delivery (fragile) parcel (national traffic)	
	special delivery (fragile) parcel handling	
4.3.4.2.	special delivery (fragile) parcel (international traffic)	
	special delivery (fragile) parcel handling	
4.3.5.	bulky parcel	
4.3.5.1.	bulky parcel (national traffic)	
	bulky parcel handling	
4.3.5.2.	bulky parcel (international traffic)	
	bulky parcel handling	
4.3.6.	air parcel transport (international traffic)	

	parcel transport by air	weight range for every 500 grams or part of 500 grams
5.	GROUP HANDLING SERVICE - CONSIGNMENT	
6.	SERVICES AT THE SENDER'S REQUEST	
6.1.	sending of recorded item with advice of delivery	
6.2.	return of documentation	
6.3.	paid response	
6.4.	change to or correction of the recipient's address	
6.5.	redirection of recorded item to a new address, including Poste Restante, except court letters,	
6.6.	return of item from the post office of origin, before dispatch	
6.7.	return of item, after dispatch;	
6.8.	claim for a recorded item;	
6.9.	issuance of a subsequent acknowledgement of receipt of an insured item or a cash-on-delivery item;	
6.10.	issuance of a paid postal money order or its photocopy or a listing of paid postal money orders for inspection	
6.11.	issuance of a receipt or certified photocopy of a postal document for the delivery of a recorded item;	
6.12.	delivery of an item marked "Restricted mail".	
7.	SERVICES AT THE RECIPIENT'S REQUEST	
7.1.	safe keeping of a recorded item other than court letters in post office/branch, outside the prescribed time limits, but not longer than 30 days;	
7.2.	redirecting of letter-post items to a new address, including Poste Restante, except court letters;	
7.3.	re-delivery of letter-post items;	
7.4.	use of a PO box;	
7.5.	Poste Restante delivery to address;	
7.6.	issuance of a paid postal money order or its photocopy or a listing of paid postal money orders for inspection;	
7.7.	personal delivery of recorded letter-post items;	
7.8.	issuance of a receipt or certified photocopy of a postal document for the delivery of a recorded item;	
8.	EX OFFICIO POSTAL SERVICES	
8.1.	return of an undelivered item to sender;	
8.2.	collection and making a record of a power of attorney;	
8.3.	re-packaging of an item with damaged contents, making a report on the faultiness of item and informing the user;	
8.4.	opening and inspecting an item suspected to contain prohibited items, on a commission basis, in accordance	

	with the decision of a competent authority;	
8.5.	safekeeping an item to be delivered in accordance with the established general terms and conditions of the postal operator (storage costs);	
8.6.	handling of items in international traffic in accordance with the customs and other regulations governing this area;	
8.7.	transfer of non-recorded letters and cards for which the postal charge has not been paid or has been partially paid;	
8.8.	refund of the excess postal charge	