

Our ref: 1-01-110-15/09-1

Date: 12 March 2010

Belgrade

Pursuant to Article 50, paragraph 1 of the Law on Telecommunications (*“Official Gazette of the Republic of Serbia,”* nos. 44/03, 36/06 and 50/09-CC), and in regard to the Rules on defining the initial set of services for universal service obligation (*“Official Gazette of the Republic of Serbia,”* no. 55/09) and Article 18, point (11) of the Statute of the Republic Telecommunication Agency (*“Official Gazette of the Republic of Serbia,”* no. 78/05),

the Managing Board of the Republic Telecommunication Agency, in its session held on 12 March 2010, reached the following

DECISION

1. Whereby the following undertakings:

1. Telecommunications company “Telekom Srbija” Joint Stock Co.,
2. “Telenor” Limited Liability Co.,
3. “VIP mobile” Limited Liability Co. and
4. “MEDIA WORKS” Limited Liability Co.,

which hold the licence issued by the Republic Telecommunications Agency (hereinafter: the Agency) for:

- building, owning and exploiting the public fixed telecommunications network and provision of public fixed telecommunications services;
- public mobile telecommunications network and public mobile telecommunications services and
- fixed wireless access for public telecommunications network and voice services, data package transmission and simultaneous voice and data transmission

shall be designated as operators with universal service obligations.

2. Universal service operators shall be obliged to provide services stipulated by Article 1 of the Rules on defining the initial set of services for universal service obligation (*“Official Gazette of the Republic of Serbia,”* no. 55/09, hereinafter: the Rules), as the initial set of services which refer to:

- 1) access to public fixed telephone services, including the service of data transmission which enables quality Internet access;

- 2) special measures to ensure equivalent access to public voice service for the disabled and socially disadvantaged users;
 - 3) free access to emergency services;
 - 4) public pay phone service and
 - 5) access to telephone operator and directory services.
3. Universal service operators shall be obliged to provide services referred to in point 2 of this Decision in accordance with Articles 2 to 8 of the Rules.
4. Universal service operators shall be obliged to provide services set by the universal service obligation in the whole territory of the Republic of Serbia, i.e. in the area determined by the issued licence.
5. With the exception of “MEDIA WORKS“ Limited Liability Co., which shall be obliged to commence with the provision of services referred to in point 2 of this Decision within 12 months of this Decision coming into force, other universal service operators shall be obliged to commence with the provision of services referred to in point 2 of this Decision within three months of this Decision coming into force.
6. Universal service operators shall have the right to reimbursement of costs for the provision of the services stipulated under the universal service obligation in accordance with the Law.
7. Universal service operators shall, upon request of the Agency, provide reports on the fulfillment of universal service obligation referred to in item 2 of this Decision.
8. This Decision shall come into force on the eighth day following its publication in the *Official Gazette of the Republic of Serbia*, and shall be made publicly available on the website of the Agency as well.

**Chairman
of the Managing Board**

prof. dr Jovan Radunovic